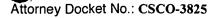


Attorney Docket No.: CSCO-3825

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Thereby control bearing Finds of deposit.	rst Člass Post	transmittal of the below des age and addressed to the C	cribed document is being commissioner for Patents	P.O. Box 1450, Alexandria					
Date of Deposit:	3/23/04	Name of Person Making the Deposit:	Kerry Erin Kelly	Signature of the Person Making the Deposit:	Pary En All				
In re A	pplication	of: Buonanno e	t al.		I for young				
Serial No.: 09/839,975			Examiner:	Borissov, Igor N.					
Filed:		4/20/2001	4/20/2001		3629				
				Confirmation No.	4882				
For:									
Commissioner for ratents									
P.O.Bo	x 1450				MAR 3 1 2004				
INVALI	u.i.u, v.i.	22010 1100	AMENDMENT	TRANSMITTAL	GROUP 3600				
1.	Transmitte	ed herewith is an am	endment for this ap	plication					
) Tra Tra	14 S ansmitted h	Sheets) nerewith is			tified patent application.				
2. Applicant is other than a small entity									
		se Postage and addressed to the Commissioner for Patents P.O. Box 1450, Alexandria, VA 22313-1450, on the below date 3/04 Name of Person Making the Deposit: Kerry Erin Kelly Signature of the Person Making the Deposit: Name of Person Making the Deposit: Signature of the Person Making the Deposit: Name of Name of Person Making the Deposit: Name of Na							
3.	The proceedings herein are for a patent application and the provisions of 37 C.F.R. 1.136 apply.								
(a)									
		[]one month [] two months [] three montl	s ns	\$ 110.00 \$ 420.00 \$ 950.00					
If an add	ditional ext	ension of time is req			erefor.				
(b)	be		for the possibility						





Fee Calculation

The fee for claims (37 C.F.R. 1.16(b)-(d)) has been calculated as shown below:

(for other than a small entity)									
Fee Items	Claims Remaining After Amendment	Highest Number of Claims Previously Paid For	Present Extra Claims	Fee Rate	Total				
Total Claims	24	- 24 =	0	x \$18.00	\$00.00				
Independent Claims	3	- 3 =	0	x \$86.00	\$0.00				
Multiple Dependent Claim Fee (one or more, first added by this \$260.00 amendment)									
Total Fees									

PAYMENT OF FEES

- 5. The full fee due in connection with this communication is provided as follows:
- The Commissioner is hereby authorized to charge any additional fees associated with this communication or credit any overpayment to Deposit Account No.: 23-0085.

 A duplicate copy of this authorization is enclosed.
- A check in the amount of \$00.00
- [] Charge any fees required or credit any overpayments associated with this filing to Deposit Account No.: 23-0085.

Please direct all correspondence concerning the above-identified application to the following address:

Βý

WAGNER, MURABITO & HAO LLP

Two North Market Street, Third Floor San Jose, California 95113 (408) 938-9060

RECEIVED

MAR 3 1 2004

Respectfully submitted,

GROUP 3600

Date: March 23, 2004

Lin C. Hsu Reg. No. 46,31



IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Appl. No. 09/839,975 Applicant : Buonanno et al. Filed : April 20, 2001 TC/A.U. : Art Unit: 3629 Examiner : Borissov, I. Attorney Docket No.: CSCO-3825 Customer No.:

For: A B2B SERVICE CENTER COMMUNICAITONS USING LOCATE COLLABORATE

TRANSACT METHODOLOGY

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Confirmation No.

4882

MAR 3 1 2004

GROUP 3600

Commissioner for Patents P.O. Box 1450 Alexandria, VA 22313-1450

In re Application of:

AMENDMENTS AND RESPONSES TO OFFICE ACTION

Dear Sir:

In response to the Office Action mailed December 24, 2003, Applicants respectfully submit the following responses to the above captioned patent application, as follows:

Amendments to the Claims are reflected in the listing of claims which begins on page 2 of this paper.

Remarks/Arguments begin on page 8 of this paper.

CSCO-3825 1 Serial No.: 09/839,975 Group Art Unit: 3629

Examiner: Borissov, I.